

**Hospice of Westchester** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Hospice of Westchester** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### **Hospice of Westchester**

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact **Daniel Beltran**

If you believe that **Hospice of Westchester** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Daniel Beltran, Director of Clinical Services, Hospice of Westchester 1025 Westchester Avenue, Suite 200, White Plains, NY 10605, (t) 914-682-1484, ext. 150; (f) 914-682-9425; email: [dbeltran@hospiceofwestchester.com](mailto:dbeltran@hospiceofwestchester.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Daniel Beltran, Director of Clinical Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint

Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.